



# CXone Mpower EXPERT

## EシリーズE4000コントローラがコントローラ間の通信障害を報告しています

[https://kb-ja-stage.netapp.com/on-prem/E-series/Hardware-KBs/E-series\\_E4000\\_controller\\_reporting\\_i...](https://kb-ja-stage.netapp.com/on-prem/E-series/Hardware-KBs/E-series_E4000_controller_reporting_i...)

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### 環境

- NetApp Eシリーズ
- E4000
- StorageGRIDアプライアンス

### 問題

- Recovery GuruレポートAUX\_ALT\_COMM\_LINK\_ERROR-Recovery Failure Type Code: 503
- MAJOR-EVENT-LOG 重大イベントをレポート

Event type: 1406

Event category: Failure

Priority: Critical

Event needs attention: true

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Event send alert: true  
Event visibility: true  
Description: Link issues have been encountered on an alternate controller  
Ethernet channel  
Event specific codes: 0/0/0  
Component type: Controller  
Component location: Shelf 99, Bay A  
Logged by: Controller in bay A